

KPI ANALYTICS · WEEK 42

# KPI Analytics Pack

Cups, tickets, uptime and hygiene scores across the kiosk network.

## Operational KPIs

Trailing 7-day window, all kiosks.

KPI	Value	Target	Status
Cups served	62,840	60,000	On track
Avg ticket (USD)	2.85	2.70	Above
Uptime	99.1%	98.0%	Above
Hygiene score	96 / 100	95	Above
Avg service time	48s	60s	Above
Repeat customer rate	61%	55%	Above

## Top performing kiosks

Kiosk	Cups/day	Uptime	NPS
Mogadishu KM4	2,080	99.6%	72
Garowe Mainline	1,632	99.4%	70
Hargeisa Central	1,444	99.0%	68